

www.lucenthealth.com/cypress

### Cypress Benefit Administrators is now Lucent Health

We are excited to announce that Cypress Benefit Administrators is now Lucent Health! This evolution allows us to grow and add quality services to our platform of solutions for self-insured employers and covered members.



## Access the Portal

SCROLL DOWN AND CLICK HERE



Member



Employer



Provider



Broker

Questions? Call us at 877-236-0844

First time log In Credentials



Lucent Health

### Login

Username input field

Password input field

Remember Me

[Having trouble signing in?](#)

Login

Note: Password is case sensitive

#### Your login credentials will be:

- Username: First 4 characters of your first name, first 12 characters of your last name (as it appears on your ID card), and your year of birth (YYYY)
- Temporary Password: Full date of birth (MMDDYYYY)

NOTE: All users will be prompted to update their password on the initial login.

Support: If you experience issues logging in, please contact Lucent Health with the customer service number found on your ID card.

#### Supported Browsers include:

Microsoft Edge, version 38.14393.0.0 or later  
[Download here LINK](#)

Google Chrome, version 53.0.2785.116 or later  
[Download here LINK](#)

Firefox version, 50.1.0 or later  
[Download here LINK](#)

- [Lookup Claims](#)
- [View Summary of Eligibility & Benefits](#)

Click here to populate your EOBs

#### Lookup Claims

- [View Benefits at a Glance](#)
- [View Summary of Eligibility & Benefits](#)
- [Inquire About my Prescription Benefit](#)
- [Contact Lucent Health](#)

