

If you receive a bill that says you owe more than your EOB, this is a balance bill. Balance bills need to be sent to the concierge along with your EOB to concierge@narushealth.com They will work directly with the PAC at HST to resolve your balance bill. Continue to send in any bills you receive after you send in the bill initially. If you feel you are being left in the dust, reach out to Eryn Johnson before you get frustrated! Erynt@atlanticpkg.com or 910-398-6174