

Accessing Your Account



Welcome to FloresHR!

Congratulations on enrolling in a FloresHR benefit account! You've made a smart choice, and we are excited to help you get the maximum value from your account.

Getting Started

i TIP: You will need to have your Flores benefits card on hand if your account has this feature.

Register on the participant portal:

- Go to <http://accounts.floreshr.com/>
- Click **Register** in the upper right corner
- **Follow the steps** to set up your account
 - If your Employer ID is requested, you can find it in the email you received when your account was created (Subject line: "You are Live! Welcome to the New FloresHR Portal" Sender address: no-reply@floreshr.com)
 - Your Employee ID is your company assigned identifier, which may be your social security number. Your Employee ID is only required once for your initial account registration. During registration, you will create a username and password to be used for future logins.
 - You may be requested to provide a One-Time Passcode (OTP) during the registration process. If so, do not share this code with anyone.

Don't forget to download our mobile app for ultimate on-the-go convenience. Search "FloresHR" in the Apple App Store or Google Play.



Questions?

Our customer support team is here to help!

800-532-3327

Monday-Friday
8:30am-8:00pm ET

Why Register?

Our participant portal offers powerful tools and resources to help you manage your account:

- Manage personal information and communication preferences
- View plan details, including key dates and deadlines
- Access account balance and transaction history
- Create new claims, upload receipt documentation, and track claim status
- Update direct deposit information to speed reimbursements
- Leverage our educational library and interactive decision support tools